

User's Guide SDS40K8-01 SDS50K8-01 SDS58K8-01 SDS65K8-01 SDS75K8-01

MX-40K8-01 MX-50K8-01 MX-58K8-01 MX-65K8-01 MX-75K8-01

UMX-470101 UMX-550101 SUMX-550101

> SWL-28K8 SWL-40K8 SWL-50K8 SWL-58K8

SWLT-28K8 SWLT-40K8 SWLT-50K8 SWLT-58K8





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Design and specifications are subject to change without notice.

Introduction

Thank you for choosing SWEDX Digital Signage products. Please read this manual thoroughly before operating the product. Make sure the display was not damaged in transit. Should the product be damaged, please contact your dealer and do not install it. Check that you have all the accessories according to the model.

Safety precaution

- Do not place the product on unstable places, from which it may fell off
- Do not expose the product to extreme temperature and humid environment
- Avoid subjecting the product to direct sunlit or other heat sources
- Do not put the product into any liquid
- Do not put anything inside the product, or place water container on top of the it
- In thunder rainy days (especially with lightening), please unplug the power and antenna cables
- Do not step on the power cable, or tangle them together
- Avoid overload of the exterior electric outlet to prevent fire hazard of electric shock
- Clean the product with dry and soft fabric
- If your product is broken, do not repair it by yourself, but contact the maintenance personnel
- If the remote control is left unused for a longtime, please take the batteries out and store them in dry places
- Avoid dropping the remote control
- If the product is installed for exhibition purpose, please do not place the overheated part on the ground or carpet to prevent accident
- The apparatus shall not be exposed to dripping or splashing and that no object filled with liquids, such as vases, shall be placed on the apparatus
- Where the MAINS plug or an appliance coupler is used as a disconnect device, the disconnect device shall remain readily operable
- Battery shall not be exposed to excessive heat such as sunshine, fire or the like
- Excessive sound pressure from earphones and headphone can cause hearing loss

Please install the product at proper position, such as wall or ceiling. Please install it under the guidance of professional staff.

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

1. This device may not cause harmful interference

2. This device must accept any interference received, including interference that may cause undesired operation

Please disconnect the power cord if this equipment will not be used for a long time.

Precautions When Displaying a Still Image

A still image may cause permanent damage to the screen

- Do not display a still image on the screen for more than 2 hours as it can cause screen image retention. This image retention is also known as "screen burn". To avoid such image retention, reduce the degree of brightness and contrast of the screen when displaying a still image
- Watching the screen in 4:3 format for a long period of time may leave traces of borders displayed on the left, right and center of the screen caused by the difference of light emission on the screen. Playing a DVD or a game console may cause a similar effect to the screen. Damages caused by the above effect are not covered by the Warranty.
- Displaying still images from Video games and PC for longer than a certain period of time may produce partial after-images. To prevent this effect, reduce the 'brightness' and 'contrast' when displaying still images



WARNING To prevent the spread of fire, keep candles or other open flames away from this product at all times

Basic operation

- Use AC 100-240V 50~60 Hz power outlet for the product power supply
- If the screen of the product is not on, please press the power button on the remote control or on the product
- If you want to shut off the product temporary, please press the power button on the remote control or on the product
- If you want to shut off the product completely, please disconnect the power cable
- In Component and AV modes the product will shut off if there is no signal input for 30 minutes
- In PC-RGB and HDMI modes the product will enter idle state if there is no signal input after 30 seconds
- In Media Player 1/2 modes the product will remain On if there is no signal input
- The setting and tuning of picture and sound will be saved when the product is shut off, which will be working in the pre-shut off state when the product is turned on again
- If PC signal source is used, please first set the resolution of the PC display card as the following modes: For HDMI 1/2/3 (3840x2160 @ 60Hz) For PC (1920 x 1080 @ 60Hz)
- If there is progressive output of the signal used by the user, signal source with progressive output is recommended

Preparation

- Put the product on a stable surface
- Do not fix the product with others fixations than those provided or suggested by the manufacturer
- If you have a wall mount, check that it is steady.
- Do not place any material on the product.
- Do not block or cover the ventilation openings on the product
- The product must be plugged with a tension source of 110-240 volts and 50~60 Hz
- Power cord and cables must be properly routed and protected to prevent from stepping on them
- Keep the power cord away from any heat source. Possible fire hazard

Heating sources and humidity

- Keep the product dry and away from humidity
- Keep the product away from heat sources Cleaning and maintenance
- Unplug the product before cleaning it. Do not use solvents or liquids to clean the product
- Only clean the product with a soft and dry fabric
- In case of troubleshooting, do not use spare parts other than those suggested by the manufacturer. Using inadequate spare parts can lead to electric shocks, short-circuits fire

or others incidents. Please contact a technical authorized by SWEDX

Departure in holidays

 Unplug the product during lightning storms or when unused for long periods of time



CAUTION:

TO REDUCE THE RISK OF ELECTRIC SHOCK, DO NOT REMOVE COVER(OR BACK). REFER SERVICING TO QUALIFIED SERVICE PERSONNEL

WARNING:

TO REDUCE THE RISK OF FIRE OR ELECTRIC SHOCK, DO NOT EXPOSE THIS APPARATUS TO RAIN OR MOISTURE



PC	O PC AUDIO		O AV	© IR	RS232 OUT	RS232 IN	LED	ON/OFF	2.4GHz O REMOTE PAIRING	POWER INPUT AC 100-240 V ~ 50/60 Hz
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нр.1		A PLAYER				\bigcirc
DS-K8-I	() 1	2		2 / ARC	3 / MHL	COAXIAL
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	12	13	14	15	16	17

SWL/SWLT specific information

The SWL/SWLT series are equipped with external inputs to provide easy access.

The external inputs are

1. USB external input. It can be connected to Media Player 1 or 2. It can also be connected to a media player such as Mini PC or Android box

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2. RJ45 input. It could be connected to a Mini PC or Android box to access the network in case WiFi is not available or LAN connection is preferred.



The SWL/SWLT series are also equipped with cooling fans. The fans can be controller in the OSD menu.



The **SWLT** (Touch) series are equipped with a Touch overlay. The connection interface is USB 2.0. The Touch USB cable must be connected to a media player such as Mini PC or Android box etc which supports touch function.

SWL/SWLT Contents Included items for SWL/SWLT series:





2 x AAA Battery











Remote Control



Screws+Tool



Remote Control for SDS/SWL/SWLT-series (FR4)

The remote control is based on both 2.4 GHz and Infrared

The remote control is equipped with LED indicators. The RED indicator states that the remote is in Infrared mode and the BLUE indicator is for 2.4 GHz mode. Recent products from SWEDX uses 2.4 GHz receivers.

The 2.4 GHz technology allows the remote to control the TV without targeting it because the receiver is built inside the TV. Each SWEDX TV has a pre-configured remote control meaning that if you have several SWEDX TVs then the remote control for one of the TVs will function only with that particular TV and not with the other TVs.

To switch between Infrared and 2.4 GHz mode press and hold the



buttons for 5 seconds. The Red LED will flash 3 times and switch from the current mode to the other one.

To pair the remote with the TV follow the steps below

- 1. Connect the product (e.g screen) to power outlet
- 2 Make sure that the remote is in 2.4 GHz mode
- 3. Press and hold the



buttons on the remote control simultaneously for about 5 seconds. The BLUE LED will flash 5 times indicating that the remote is now paired with the TV.

Recent 2.4 GHz based products from SWEDX are equipped with a pairing key in order to avoid pairing more than one product when more than one SWEDX products is close by. A On/Off key is also available in recent SWEDX products.

If your product is equipped with paring key please press and hold the paring key for 2 second when the Blue LED light is flashing after pressing





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Remote control buttons (FR4)

- 1. On/Off button
- Shortcut to HDMI1,2,3
 Number buttons for
- direct channel access 4. Display additional
- information 5. Volume increase
- 6. Volume decrease
- 7. Picture freeze
- 8. RFD
- 9. GREEN
- 10. Not applicable for this product
- 11. Navigation button UP
- 12. Navigation/adjust button LEFT
- 13. Navigation button DOWN
- 14. Menu display. In OSD sub-menu press to access previous menu
- 15. Not applicable for this product
- 16. Shortcut to Media Player 1,2
- 17. Aspect Ratio toggling
- 18. Start/Pause play
- 19. Stop play
- 20. Fast backward
- 21. Previous Title
- 22. Not applicable for this product
- 23. Mute the built-in speakers
- 24. Available sources selection
- 25. Not applicable for this product
- 26. Not applicable for this product
- 27. Not applicable for this product
- 28. Not applicable for this product
- 29. Enter sleep mode in certain chosen time
- 30. Blue
- 31. Yellow
- 32. Not applicable for this product
- 33. Not applicable for this product
- 34. Confirm/activate button
- 35. Navigation/adjust button *RIGHT*
- 36. Exit the OSD

- 37. Not applicable for this product
- 38. Shortcut to AV
- 39. Not applicable for this product
- 40. Fast forward
- 41. Next Title
- 42. Not applicable for this product



Remote control (FR) buttons

- 1. On/Off button
- 2. Mute the built-in speakers
- 3. Enter sleep mode in certain chosen time
- 4. Not applicable for this product
- 5. Aspect Ratio toggling
- 6. Number buttons for direct channel access
- 7. Not applicable for this product
- 8. Shortcut to HDMI 1,2,3
- 9. Shortcut to PC input
- 10. Menu display. In OSD sub-menu press to access previous menu
- 11. Navigation button UP
- 12. Confirm/activate button
- 13. Navigation/adjust button *LEFT*
- 14. Navigation button DOWN
- 15. Shortcut to Component
- 16. Stop play
- 17. Start/Pause play
- 18. Fast forward
- 19. Fast backward
- 20. RED
- 21. GREEN
- 22. Not applicable for this product
- 23. Not applicable for this product
- 24. Not applicable for this product
- 25. Not applicable for this product
- 26. Not applicable for this product

- 27. Not applicable for this product
- 28. LED indicator
- 29. Available sources selection
- 30. Display additional information
- 31. Picture freeze
- 32. Alter sound mode
- 33. Alter picture mode
- 34. Volume increase
- 35. Volume decrease
- 36. Not applicable for this product
- 37. Not applicable for this product
- 38. Not applicable for this product
- 39. Not applicable for this product
- 40. Exit the OSD
- 41. Navigation/adjust button *RIGHT*
- 42. Not applicable for this product
- 43. Not applicable for this product
- 44. Not applicable for this product
- 45. Next Title
- 46. Previous Title
- 47. Blue
- 48. Yellow
- 49. Not applicable for this product
- 50. Not applicable for this product
- 51. Not applicable for this product
- 52. Not applicable for this product



The remote control "**FR**" is included in the **UMX/MX-series** (Matrix video wall screens). For the **SDS-series** the included remote control is model "**FR4**" (see page 7)

In order to control the UMX/MX screens with the "FR" remote control an external Infrared receiver must be connected to the screens IR input (see page 6 input No. 5)

Main Operations

Turning On And Off



The product turns on automatically when it is connected to power. When the product

is in Stand-by mode press **POWER** on the remote control or the On/Off button on the

control buttons. The product will turn on and will be ready to be used.

Select Source

SOURCE

Press **SOURCE** on the remote control. The source list menu will appear. Navigate the list with **Up/Down** on the remote control to select the source and confirm by pressing **OK**.



Volume Control



Press **VOL+ / VOL-** on the remote control to adjust the volume level.

Press the $\ensuremath{\textbf{MUTE}}$ on the remote control to mute the sound.

OSD Menu Operation



Press **MENU** on the remote control to access the OSD Menu. Pressing the same button again will move you backward in the OSD structure. Press **OK** button to

confirm/select.

• Use LEFT & RIGHT buttons to navigate or change the parameters of the current sub-menu.

- Use UP & DOWN buttons to navigate in the OSD Menu.
- Press EXIT button to exit the OSD Menu.

OSD Menu Structure

- OSD (On Screen Display) allows users to control or adjust various features and settings in accordance with desired preferences.
- Press the **MENU** button on the remote control to see the main OSD menu.



OSD Menu Operation:

- Main Menu: Press MENU on the remote control to enter the main OSD menu.
 First, choose Main menu item you need with the buttons ◀ & ►.
 - To select a Main menu items, just press OK.
- Sub Menu: Each menu item has its own sub menu items to set.
- Sub Menu items:
 - A: If there is no value to adjust it means there is a sub menu which you can access by pressing OK and modify the menu values.
 B: If there is no ▶ part, the item has adjustable values. Use < & ▶ to adjust the values.

C: If the sub-menu item is grey colored, it means this item is not available in the particular mode.



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Picture



Use the Picture menu to adjust the picture settings to meet your requirements:

Picture mode

Standard: Suitable for a normal room Mild: Suitable for a dark room User: In User mode you can adjust the Contrast, Brightness, Color, Sharpness to meet your requirements

Dynamic: Suitable for a bright room

Aspect Ratio

Set the various picture options such as picture size and aspect ratio.

Depending on the input source, the picture size options may vary.

The connected device to the controller may have its own set of screen sizes as well. However, it is highly recommended to use PointToPoint / Just Scan mode.

Auto

Automatically adjusts the picture size to the signal

Zoom1&2

Magnifies the picture size.

4:3

Sets the picture to basic (4:3) mode.

Do not watch in 4:3 format for a long time. Traces of borders displayed on the left, right and center of the screen may cause image retention (screen burn) which are not covered by the warranty.

PointToPoint

Displays the signal without any cut-off when HDMI (720p / 1080i / 1080p / 2160p) signals. The PointToPoint mode will display without scaling which means if the signal resolution is lower than 3840x2160 then the picture will be shown according to its original size.

Just Scan

Just Scan mode will display crispier picture with scaling to fill the entire screen.

Noise Reduction

Choose to activate noise reduction. Available options are Off, Low, Middle and High. If the signal received by the input controller is weak, you can activate the Noise Reduction feature to help reduce any static and ghosting that may appear on the screen.

Color Temperature

Choose between predefined settings User, Warm, Medium and Cold). In User mode you can adjust the Red, Green and Blue color temperature.

Screen (only in PC mode)

When the TV is in PC-Mode additional settings are available for PC-Setup.

H-Offset: Adjust the PC's screen positioning horizontally V-Offset: Adjust the PC's screen positioning vertically Size: Adjust the screen size Phase: Adjust the signal phase

Local Dimming

Local dimming is a feature that dims the backlight behind parts of the screen that are displaying black. This makes blacks appear deeper and darker on those parts of the screen, which can be a big bonus when watching video with darker scenes.

Backlight

Adjust the backlight intensity.

Sound

\bigcirc	0		*	٥	
			Standard		
Treble					
Bass					
Balance					
SPDIF Mod					
	ect	 () 	Move	ME	NU Return

Use the Sound menu to adjust the sound settings to meet desired requirements:

Sound Mode

Choose between predefined settings: Standard: Suitable for normal programs Music: Suitable for music program Movie: Suitable for movies Sports: Suitable for sport programs User: In User mode you can adjust the Treble and Bass to meet desired requirements.

Balance

Adjust the sound output balance between left and right speaker.

Surround Sound

In TrueSurround or SRS TrueSurrond mode the screen delivers a compelling, virtual surround sound experience through the internal television speakers. It is fully compatible with all multichannel formats.

SPDIF Mode

Choose the output mode for the SPDIF signal. Choose between Auto or PCM. Time

0		í 🧕	
Clock			
Timer Mode			
Auto Sleep			
Select	Move	MENU	Return

Clock

	Clock	
	Month Jan	
	Minute 20	
(dt

Use the Time menu to set the date and time for the product. The date and time are important for usage of the timer function.

Set the date and time under the Clock option by choosing the clock option and pressing the ► button. Change the values to the correct time by pressing the < & > buttons. Press Menu to exit and save the new date and time settings.

Timer Mode

The product is equipped with advanced timer settings. When activated, the timer settings provide 3 modes for the timer function. Only one mode can be activated at time. Each mode has 5 timer sets (Time 1, 2, 3, 4 and 5). It is possible to activate one or more time sets

Once: The product will turn on/off once according to the defined On Time and Off Time.

Everyday: The product will turn on/off everyday according to the On Time and Off Time. This function is suitable of the product is used everyday.

Customize: In customize mode you can define the on/off time for Monday~Friday and/or Saturday and/or Sunday.

Timer							
Mode:	Mon ~ Fri						
On Time:							
On Time:							

Timer example:

Timer Mode: Customize Mode: Mon~Fri Time 1: ON On Time: 08:00 Off Time: 13:00 Mode: Saturdav Time 1: ON On Time: 10:00 Off Time: 13:00 Mode: Sunday Time 1: ON On Time: 11:00 Off Time: 13:00

Mode: Mon~Fri Time 2: ON On Time: 14:00 Off Time: 21:00 Mode: Saturdav Time 2: ON On Time: 14:00 Off Time: 20:00 Mode: Sunday Time 2: ON On Time: 14:00 Off Time: 19:00

Monday	Tuesday	Wednesday	Thursday	Friday	Saturdady	Sunday	
00	00	00	00	00	00	00	
01	01	01	01	01	01	01	
02	02	02	02	02	02	02	
03	03	03	03	03	03	03	
04	04	04	04	04	04	04	
05	05	05	05	05	05	05	
06	06	06	06	06	06	06	
07	07	07	07	07	07	07	
08	08	08	08	08	08	08	
09	09	09	09	09	09	09	
10	10	10	10	10	10	10	
11	11	11	11	11	11	11	
12	12	12	12	12	12	12	
13	13	13	13	13	13	13	
14	14	14	14	14	14	14	
15	15	15	15	15	15	15	
16	16	16	16	16	16	16	
17	17	17	17	17	17	17	
18	18	18	18	18	18	18	
19	19	19	19	19	19	19	
20	20	20	20	20	20	20	
21	21	21	21	21	21	21	
22	22	22	22	22	22	22	
23	23	23	23	23	23	23	

On Time

Off Time

Auto sleep

This function will put the product into Off mode in given time. Choose between Never. 4. 6 or 8 hours

Settings

OSD Language:

Choose the OSD language. Available languages are English, Deutsch, Spanish, French, Italian, German, Japanese, Swedish, Arabic, Simplified Chinese.

Restore Factory Default

This function will restore the product to the factory defaults and will erase any customized settings.

HDMI CEC

Activate the HDMI CEC function.

Activate HDMI ARC (Audio Return Channel) function.

Auto Standby

When activated the product will be put into standby mode when a HDMI CEC compatible device is connected and turned off.

Auto On

When activated the product will be put into On mode when a HDMI CEC compatible device is connected and turned on.

Device Control

When activated the HDMI CEC compatible device can be controlled using the product's remote control.

Device List

Displays connected HDMI CEC compatible devices.

Color Range

Choose the scope of the color range. Available options

EDID Mode

This is an informative feature to display the HDMI mode of the connected product to the HDMI input. Available options are HDMI 1.4 or HDMI 2.0. Products with support for HDMI 2.0 are recommended to take full advantage of the 4K feature in Swedx product.

No Signal Screen

Change the background color of the display when no signal is detected. Available options are black or blue.

Activate Fans at °C

Activate the product's ventilation/cooling fans (if available) at the defined degree.

Fan Setting

Choose the setting for the product's ventilation/cooling fans (if available). Available options are Off, low, medium, high. Choose low or medium when the product is used in quite environment and choose high when the maximum cooling is desired due to the environment.

Overheating Protection

When activated this function will turn off the product in order to protect it from damages if it reaches too high temperature. Available options are Off, 80 or 85°C.

OSD Mode

Choose the orientation for the OSD menu. Choose landscape for horizontal mode and portrait for vertical mode.

Matrix ID

Set the screen's ID when the product is used in Matrix video wall configuration. See next page for details.

No Signal Standby

The product is equipped with Smart HDMI function. When the product is in HDMI mode you can activate the Smart HDMI function by setting the No Signal Standby to On mode and the product will go into sleep mode in 30 seconds if no HDMI signal is detected. The product will automatically wake up when the HDMI signal is detected. This function is useful if you want to control the product's sleep/wake up mode by the source connected to the HDMI inputs.

To deactivate the function set the No Signal Standby to Off mode.

MEMC (Motion Estimation/Motion Compensation)

0		×	0
Fan Setting			
Overheating Protection			
OSD Mode		Landscape	
Matrix ID			
No Signal Standby			
MEMC(Requires Restart)			
Select	30) Move	MENU Return

Enhancement to compensate the difference between the screens refresh rate and signal frame rate. Active for smoother motion and deactivate for shorter input lag.

MEDIA PLAYER 1/2

This product is equipped with an advanced and user friendly media player. The Media player can display videos and images stored in a USB flash drive connected to the Media Player 1 or 2 inputs. See next page for which formats and codecs are supported.

Play Mode

In Play Mode you can choose between Automatic or Program.

Automatic will display all files stored in the USB flash drive connected automatically.

Program will allow to create a play list of selected files stored in the USB flash drive.



To create a play list select all files by pressing GREEN button on the remote or select the files to be displayed by highlighting the file and pressing OK button on the remote. When the file/files is/are selected a check mark will appear beside the file name. To save the play list press the YELLOW button on the remote control.

To run the play list press the play button on the remote or highlight the Start and press **OK**. To stop running the play list press the STOP or EXIT button on the remote.

To delete a file from the USB flash drive highlight it and press the RED button on the remote.

Media Type

Available options are All, Video and Picture. When the Play Mode is **Automatic** it allows to choose between **All, Video** or **Picture.** When All is chosen the product will display automatically all video and picture files stored in the USB flash drive.

When Video is chosen the product will display automatically only all video files stored in the USB flash memory.

When Picture is chosen the product will display automatically only all picture files stored in the USB flash memory.

When the Play Mode is Program you can choose to display in the play list either videos or pictures that are stored in the USB flash drive.

Slide Time

Select the time duration for the picture to be displayed before next picture is displayed. The options are: Seconds: 5, 10, 15, 20, 25, 30, 45 Minutes: 1, 5, 10, 30 Hours: 1, 3, 12, 24

BG Music

Allows to play background music while displaying pictures. See next page for supported audio files.

Picture Scaling

For picture where the **aspect ratio is not 16:9** you can choose how the product will display the picture. In **Original** mode the picture will be displayed in full screen while keeping the picture's proportion. In **Full Screen** mode the picture will be displayed to cover the whole screen ignoring the picture's proportion. See the illustration below



Auto Play

Available options are On and Off. When the Auto Play mode is **On** the product will start to display the files automatically when the product is turned on. When the Auto Play mode is **Off** the product will show the content of the connect USB flash drive when the product is turned on.

Repeat Mode

Allows to choose the repeat mode of the files. Available options All, Once, Cancel. All will repeat displaying the files continuously Once will repeat displaying the files once Cancel will not repeat displaying the files

Supported	Formats	and	Codecs

	Format	Video Codec	Audio Codec	Resolution	Frame Rate	Mbit/s		
		MJPEG		640x480	23,976~30≤ 16Mbps	≤ 10Mbps		
	AVI	DIVX.311/DIVX4/DIVX5		720x576		≤ 10Mbps		
		XVID/MPEG- 2/MPEG4/H.264	MP3, WMA,	1920x1080		≤ 20Mbps		
	MP4	MPEG-2/MPEG-4/H.264	AAC, MP2, PCM					
Video	TS	MPEG-2				≤ 40Mbps		
	TRP							
	MPG	MPEG-1/MPEG-2				≤ 20Mbps		
	NOV	MPEG-4/H.264						
	MKV							
	DAT	MPEG1	MD2	352X288		≤ 16Mbps		
	VOB	MPEG2	WF2	720x576				
	Format	Max resolution	Colors					
	BMP	1000 x 1000 pixels	16, 256, 1	6 bit, 24 bit c	och 32 bit.			
Picture	JPEG	3840x2160 / Recomm	ended resolutio	n is 3840x2	160 pixels			
	PNG	1000x1000 pixels						
	MP3	8K-48K. 32K+320K						
Audio	WAV	32K-48KHz 32K-320Kbps						
Audio	M4A, AAC	16K-48K. 32K+192K						

Information: The Media Player inputs supports: USB Flash Drive and Hard disks are supported. Supported formatting formats are, NTSF, FAT32, FAT16. NTSF Compressed is not supported. The files must be saved in the root folder. Folder structure is not supported.

Max 5000 files.

Wall mount assembly

SWEDX offers several wall mount devices which can be purchased from your dealer or www.swedx.com

See the Wall mounting parameters in the illustrations





Troubleshooting

Before contacting SWEDX service or your dealer, perform the following simple checks. If you cannot solve the problem using the instructions below, note the model and serial number of your product and contact your local dealer

No sound or picture

- Check that the mains lead has been connected to a wall socket
- Check the picture contrast and brightness settings
- Check the volume

Normal picture but no sound

- Check the volume
- Check whether the MUTE button has been
 pressed on the remote control

No picture or black and white picture

- Adjust the color settings
- Check that the broadcast system selected is correct

Sound and picture interference

- Try to identify the electrical appliance that is affecting the set and move it further away.
- · Plug your set into a different mains socket

Blurred or snowy picture, distorted sound

- Check the direction, location and connections of your aerial
- This interference is often due to the use of an indoor aerial

Remote control malfunctions

- Ensure that the remote is in correct mode
- Replace the remote control batteries
- Clean the upper edge of the remote control (transmission window)
- Check the battery terminals
- Turn off the product and unplug the AC cable from the wall socket and then plug the AC cable and turn on the product

"No signal" message is displayed

- Check that the signal cable is firmly connected to the source input
- Check that the source is turned on

On PC mode, "Not Supported Mode" message is displayed

 Check the maximum resolution and the frequency of the video adapter. For HD models the recommended resolution is 1366x768 and for Full HD models the recommended resolution is 1920x1080 (for PC mode). In HDMI mode the recommended resolution is 3840x2160@60Hz

The image is too light or too dark

Adjust the Brightness and Contrast

Pixel Mapping

 It is recommended to choose aspect ratio PointToPoint or JUST SCAN to achieve pixel mapping in HDMI modes

Warranty and Service

The following terms apply only to new "in the original carton" SWEDX products marketed and distributed by SWEDX, which are purchased and used by the original consumer purchaser.

Depending on the model, your terms and conditions may be different from those shown below, and this information is subject to change without prior notice. Unless specifically stated otherwise, used and reconditioned products that are resold have no warranty from SWEDX and are considered sold "AS-IS", however, the selling dealer may offer additional service options.

Warranty for SWEDX products:

Check with your dealer for the warranty period.

What the warranty covers:

SWEDX warrants your SWEDX display(s) against defects in material and workmanship during the warranty period from SWEDX factory delivery date shown in the shipping documents. If a product proves to be defective in material or workmanship during the warranty period, SWEDX will, at its sole option repair or replace the product with a similar product, provided the purchaser adheres to certain return authorization procedures and guidelines. SWEDX reserves the right to charge customer in case of warranty conditions not are fulfilled.

Who the warranty protects:

This warranty is valid only for the first purchaser.

What the warranty does not cover:

- 1. Any product which the serial number has been defaced, modified or removed.
- 2. Damage, deterioration or malfunction resulting from:
 - A. Accident, misuse, neglect, fire, water, lightning, or other acts of nature, unauthorized product modification, or failure to follow instructions supplied with the product.
 - B. Repair or attempted repair by anyone not authorized by SWEDX.
 - C. Any damage of the product due to shipment.
 - D. Removal or installation of the product.
 - E. Causes external to the product, such as electric power fluctuations or failure.
 - F. Use of supplies or parts not meeting SWEDX specifications.
 - G. Normal wear and tear.
 - H. Any other cause which does not relate to a product defect.
- Cosmetic damage by purchaser, such as markings, discoloration, scratches, dents, anti-theft devices markings, gouges or any

other defacement.

- 4. Physically damaged products by purchaser, such as broken PCB, Housing, damaged LCD Module.
- No Defect Found (product returned to SWEDX as defective but failure is not duplicated by SWEDX's test method.)
- 6. The product is not in accordance with the fault in the application
- Timber is a lifelike natural material which can cause some little changes in the precision of the produced product such as small openings line beside the connecting point and some other small changes which are out of SWEDX control and don't make any effect for the product functionality.

Dead on Arrival (DOA)

If the product fails within the manufacturer's DOA period, a replacement product will be offered.

Before contacting us:

In many cases, your product may not need repair. Before you contact us, please consult the troubleshooting section in your user's manual or SWEDX's FAQ web pages at http://www.swedx.com to see if you can easily remedy the problem yourself.

How to get service:

For information on obtaining warranty service, contact SWEDX dealer (the place where you bought your product) in first choice. If for any reason you can not contact your dealer, please contact SWEDX Customer Service by visiting http://www.swedx.com.

SWEDX technical support services:

During the period of product warranty, we support your basic configuration, setup and troubleshooting questions, and when required, we provide you with all instructions on how to return your product for repair. For support inquiries, please visit http://www.swedx.com.

SWEDX reserves the right to make final decisions regarding problem determination and the appropriate service option. Exchange units assume the remaining warranty of the original product. Please refer to your SWEDX Limited Warranty Statement for complete terms and conditions, as some models have other terms and conditions. Some limitations and restrictions apply and these programs are subject to change without prior notice.

Limitation of liability

If your SWEDX product fails to work as warranted above, your sole and exclusive remedy shall be repaired or replaced. SWEDX's maximum liability under this limited warranty is expressly limited to the lesser of the price you have paid for the product or the cost of repairing or replacement of any hardware components that malfunction in conditions of normal use. SWEDX is not liable for any damages caused by the product or the failure of the product to perform, including any lost profits or savings or special, incidental, or consequential damages. SWEDX is not liable for any claim made by a third party or made by you for a third party.

This limitation of liability applies whether damages are sought, or a claim made, under this limited warranty or as a tort claim (including negligence and strict product liability), a contract claim, or any other claim. This limitation of liability cannot be waived or amended by any person. This limitation of liability will be effective even if you have advised SWEDX.







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